

Kyriakos Theodoulides

Cyprus

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Summary

As a self-motivated IT Professional Specialist, I have dedicated my career to overseeing all aspects of IT measures within various organizations. My responsibilities span across a wide range of areas, including the implementation of IT procedures, the enforcement of IT policies, and the management of IT obligations.

My primary aim is to foster business development and success through effective IT support. I believe that a robust IT infrastructure is the backbone of any successful company in today's digital age. Therefore, I strive to ensure that all IT systems and processes are running smoothly and efficiently, thereby enabling businesses to operate at their full potential.

In addition to my technical skills, I bring a proactive approach to problem-solving. I am known for my ability to anticipate potential IT issues and address them before they escalate, saving companies valuable time and resources.

Furthermore, I am committed to continuous learning and professional development. I stay abreast of the latest industry trends and advancements, ensuring that the companies I work with are always at the forefront of technology.

Experience

Head Of Information Technology Department

HTFX (EU) Ltd

Apr 2019 - Present (4 years 11 months)

Optimising business IT processes

Monitoring IT efficiency

Liaising with vendors and 3rd parties

Assessing, monitoring and upgrading business systems and processes

Managing and developing the business IT division



Co-Founder

Kanepaixnidi.com

Jan 2020 - Present (4 years 2 months)

"Kane Paixnidi" is a web platform designed for quick online bookings of minifootball games around Cyprus 24/7. Just select the minifootball stadium, and date and time of your game, no need to call or search for the stadium owners.



Founder

FormatLab Cyprus

Sep 2012 - Present (11 years 6 months)

Fixing and repairing computer systems (desktop PCs and Laptops)

Software and Hardware Installations, Upgrades, Updates
Speeding up slow and unresponsive systems by installing SSD drives
Removing all type of viruses such as Worms, Adware, Spyware, Ransomware, Bots, Rootkits, Trojan Horses

Z Founder

ZPromo Digital Agency

Jun 2020 - Present (3 years 9 months)

Data Scout

Apr 2020 - Feb 2022 (1 year 11 months)

Attend sports events and reporting the action live as it unfolds from the venue

Oversee pre-match reporting processes on scheduled events such as match time, format, etc.

Provide post-match reports of any Scouting issues.

Collect data from the venue in real time – such as: Match Kick Off, yellow/red cards, corners, goals, shots, freekicks etc.



Information Technology Support Officer

HTFX (EU) Ltd

May 2017 - Apr 2019 (2 years)

Providing technical support globally, remotely and on site.

Install and configure computer hardware operating systems applications

Set up new users' accounts and profiles and deal with password issues

Troubleshoot system and network problems

Diagnosing and solving IT issues, hardware or software faults

Provide support, procedural documentation and relevant reports



Contracted Soldier - Computer Technician

National Guard of Cyprus

Nov 2016 - Apr 2017 (6 months)

1st level technical support, installation, configuration and

troubleshooting of computer hardware and software

Troubleshoot system and network problems

Diagnosing and solving IT issues, hardware or software faults



IT Helpdesk Technician

IronFX

Jun 2016 - Nov 2016 (6 months)

Providing technical support globally, remotely and on site.

Experience in: Active Directory

Experience in: Microsoft Exchange 2013

First-Level Helpdesk Support

Basic knowledge on MT4 Platform Administration

Basic knowledge on CISCO Telephony

Basic knowledge on VMware VSphere Client and VMware Horizon View

Basic knowledge on BES (Blackberry Exchange Server)



Civil Engineer Technician

Cyprus University of Technology

Nov 2015 - Apr 2016 (6 months)

Assisting with initial site surveys

Arranging for lab analysis of soil rock and materials samples

Creating engineering design plans, by hand or with computer aided design (CAD) software

Preparing estimates of labour costs and the amount and type of materials

Drawing up timescales for the delivery of supplies, equipment and labour

negotiating with suppliers to get value for money when buying resources

inspecting projects and supervising progress

reporting problems to site managers and preparing reports for engineers



Civil Engineering Intern

Interserve

Jun 2013 - Sep 2013 (4 months)

Civil Engineering Intern

Cyprus Public Works

Jun 2012 - Sep 2012 (4 months)



Junior IT Consultant

Cyprus University of Technology

Dec 2010 - May 2012 (1 year 6 months)

Resolve Level 1 technology service requests reported by campus end users



Soldier

National Guard of Cyprus

Jul 2009 - Sep 2010 (1 year 3 months)

Rocket and Firearms Storage Guard

Education



SCP - School Of Certified Professionals

Top-Up BSc IT & Computing Degree, Information Technology

2020 - Present

Level 4 Certificates

IT & Society

Computer Systems and Software

Computer Programming

Relational Database Systems

Software Engineering

Systems Analysis and Design

- # E-Commerce Applications
- # Human Computer Interaction
- # Information Systems Theory & Practice
- # Management Information Systems

Level 5 Certificates

- # Computing Research Methods
- # Cyber Security
- # Innovative Technologies in Computing
- # Network Design



Cyprus University of Technology

Master of Science (MSc), Civil Engineering and Sustainable Design
2014 - 2015



Cyprus University of Technology

Bachelor's Degree, Civil Engineering and Geomatics
2010 - 2014

Lyceum of Agios Ioannis

High School Apolytirion, Mathematics, Physics, Architecture, Computing, Greek
2006 - 2009
Award of Excellence for outstanding academic performance

Licenses & Certifications

Pure Mathematics G.C.E "A"



European Computer Driving License - ICDL Certification



I.G.C.S.E English as a second language - British Council



Proficiency English Distinction - British Council

Registered Civil and Landscape Engineer - Technical Chamber Of Cyprus
A168749



CCNA - Cisco Certified Network Associate - Cisco



CySEC - Basic Exams - CySEC - Cyprus Securities and Exchange Commission
CN5141



Blockchain Developer - Ethnikon kai Kapodistriakon Panepistimion Athinon



Associate Member - Cyprus Computer Society - CCS
2427



Best Execution - MIFID II (EU) - FxAchieve.com
355-167-240-4347



Anti-Money Laundering and Terrorist Financing - FxAchieve.com
355-167-241-7298



Contracts of Differences - FxAchieve.com
NDHEGWHDW



Sports Data Analyst - Workearly Greece
Issued Dec 2023 - Expires Dec 2033
8ae00b82-179c-4233-9e44-dd665e667008

Skills

IT Operations • Windows Server • HTML • MySQL • SharePoint • IT Hardware Support • IT Essentials • IT Management • Technical Support • Google Cloud Platform (GCP)